

**POSITION TITLE:** Support Specialist I                      **DATE:** June 2010

**REPORTS TO:** Manager, Support Services  
LVM Systems

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**POSITION PURPOSE**

Responsible for creating custom reports, screens, and database queries against the backend SQL database in response to client requests.

**DIMENSIONS**

If you have the technical skills and the personal temperament needed to maintain LVM's reputation for providing the industry's finest technical support services, we want to speak with you.

LVM believes in providing truly remarkable customer service. It is this commitment that has made us the number one company in our industry.

If you like solving puzzles, enjoy working with other people, and have experience writing queries against an SQL database, you may be just who we are looking for.

LVM Systems is a profitable, 21 year-old, debt-free company focused exclusively on healthcare call center solutions. Our clients range from small Community Hospitals to large, multi-facility Medical Centers. Our Support Specialists assist our clients by customizing screens, creating custom reports/letters and writing import and export routines.

"WORK TO LIVE; DON'T LIVE TO WORK."

**ESSENTIAL POSITION ACCOUNTABILITIES AND FUNCTIONS**

1. SQL Report Writing
2. Screen Customizations
3. Import/Export Routines
4. Client Troubleshooting

**DESIRED QUALIFICATIONS**

- Bachelor degree in IT related area of study.
- Solid SQL report writing skills and experience.
- Successful experience in managing multiple projects within fixed timelines.
- Excellent communication/interpersonal skills for working with non-technical end-users.

Compensation: Starting base pay of \$33,280 plus generous benefits (401k, Profit Sharing...). Opportunity for advancement to \$50,000+ annually.

If interested, send resume to: [mark@lvmsystems.com](mailto:mark@lvmsystems.com)

Note: Background and Credit Check required for successful job candidate.