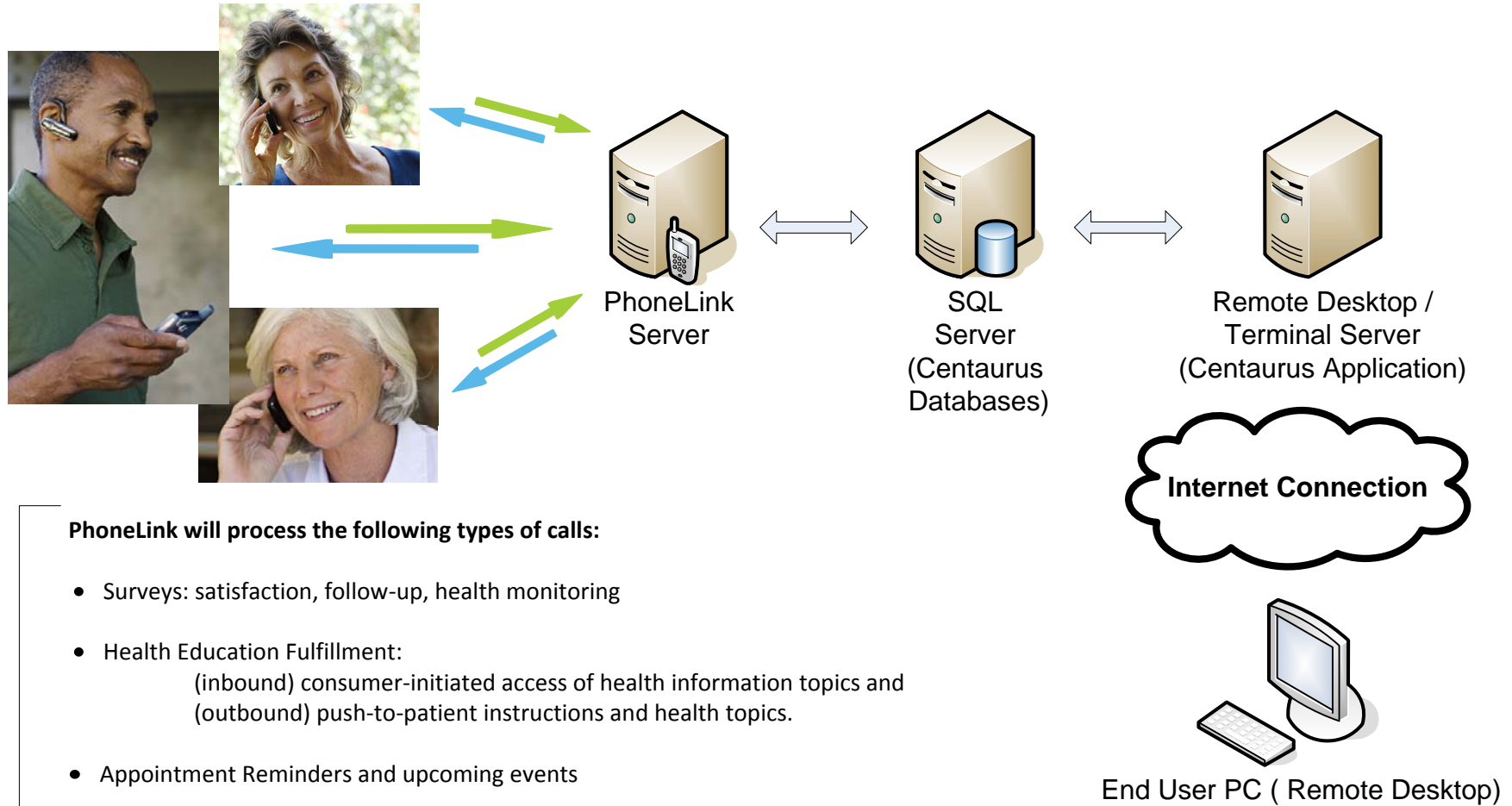


PhoneLink Diagram Layout

The PhoneLink product is hosted on LVM Systems Virtual Call Center (VCC) at i/o Datacenter, Scottsdale, Arizona



PhoneLink will process the following types of calls:

- Surveys: satisfaction, follow-up, health monitoring
- Health Education Fulfillment:
(inbound) consumer-initiated access of health information topics and
(outbound) push-to-patient instructions and health topics.
- Appointment Reminders and upcoming events
- Action / Behavior Reminders: such as medication compliance

Samples



480-478-6704 pin 747
ER Follow-up Survey



480-478-6705
Audio Health Topics



480-478-6706
Office Satisfaction Survey

For demo purposes, enter your 10-digit phone number and the system calls you within 5 minutes.



480-478-6707
Heart Failure, Weight Check



480-478-6701
Physician Appt. Reminder