

University of LVM 2012 April 23rd – 27th

The University of LVM offers N-Centaurus Users hands-on training with a variety of sessions to choose from. This year, LVM can accommodate 10 students per session, no more than two per organization. Early registration is recommended since the sessions will fill up quickly.

Please register prior to April 9th, 2012. All registrations must be mailed to LVM Systems at: 4262 E. Florian Ave. Mesa, AZ 85206.



LVM Systems
4262 E. Florian Ave.
Mesa, AZ 85206

Phone: 480-633-8200

For more information contact:
Heather Jacobs at ext. 233 or heather@lvmsystems.com
Marion Whitesel at ext. 259 or marion@lvmsystems.com
Layne Peterson at ext. 245 or layne@lvmsystems.com

Monday, April 23rd

9:00 a.m. - 12:00 p.m. Cost: \$300 per attendee

Make it Your Way

This session will teach you how to make your own customizations in N-Centaurus. You are in control of your Grids, Call Summary view, displayed fields, color scheme, and reporting output options. In addition, we will introduce our new CCV— (Contact Centric View) which allows you to manage your assigned contacts.

1:00 p.m. - 4:00 p.m. Cost: \$300 per attendee

Survey Setup

This session will teach you how to setup your own surveys from scratch. From the most basic to detailed, you will be provided with the tools to create these surveys. This session includes learning how to link to other modules or external websites, how to create branching questions, mapping survey responses to other fields in the software, using surveys as tools in other parts of N-Centaurus, and the numerous reporting options.

Tuesday, April 24th & Wednesday, April 25th

2-Day Session Cost: \$1,200 per attendee for 2-Day Session

9:00 a.m. - 4:00 p.m.

Intermediate Reporting

This 2-day session is for those Super Users who are familiar with the N-Centaurus Reporting Tool and want to learn how to make simple modifications to their reports. In this session, you will learn how to modify forms, how to modify simple SQL statements, send reports to Excel or other formats, and create custom reports from existing reports.

Thursday, April 26th & Friday, April 27th

2-Day Session Cost: \$1,200 per attendee for 2-Day Session

9:00 a.m. - 4:00 p.m.

Advanced Reporting (Prerequisite: Intermediate Reporting)

This 2-day session should only be attended by experienced, more technical Super Users or IT personnel. You will learn advanced techniques used to modify report forms, modify SQL statements, insert subtotals and other calculations, and add graphic objects to reports. During this session, you will have the opportunity to work with an LVM Report Writer to build a custom report. (Have LVM review and approve your choice of report to work on prior to ULVM.)

**ALL REGISTRATIONS
MUST BE MAILED TO:
4262 E. Florian Ave. Mesa, AZ, 85206**

Session Pricing

- | | |
|--|------------|
| <input type="checkbox"/> Make it Your Way | \$ 300.00 |
| <input type="checkbox"/> Survey Setup | \$ 300.00 |
| <input type="checkbox"/> Intermediate Reporting -
2-Day Session | \$1,200.00 |
| <input type="checkbox"/> Advanced Reporting -
2-Day Session | \$1,200.00 |

Total: _____

PAYMENT OPTIONS:

Visa, MasterCard, American Express and check payments can be mailed to LVM. Please fill out the following information to send with the payment:

Name _____

Organization _____

Phone _____

Method of Payment

- Check
 Visa
 MasterCard
 American Express

Name on Card _____

Credit Card # _____ Exp. date _____

Signature _____

