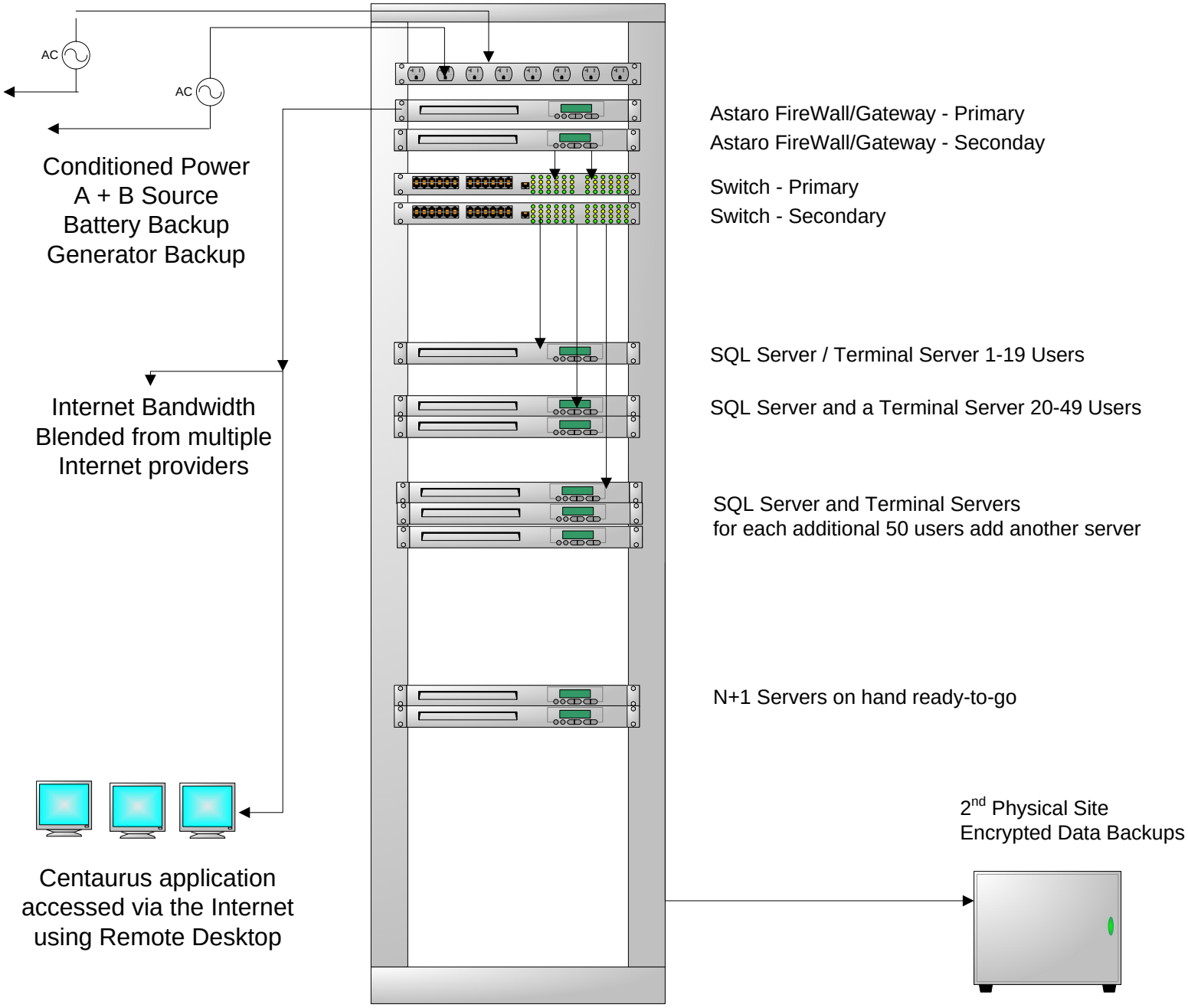LVM Hosted - Virtual Call Center (VCC)